



RPM Ecosystems LLC

www.rpmecosystems.com

CLAIM REQUEST FORM

RPM Ecosystems LLC Guarantee

We guarantee the plant materials we sell to be alive and healthy at the time of shipment and to be true to name. We cannot be held responsible for losses due to improper storage conditions, delayed planting, or improper climate planting. We do not substitute without your permission.

Dear RPM Ecosystems LLC Customer,

In order for us to better understand and respond to your needs, please complete this form describing the reason for your request for a credit or replacement. This information will allow us to promptly process your request. If you request a replacement and we cannot ship it during the current year, we will issue a credit for you to use in the future.

Customer Name: _____ Today's Date: _____

Invoice Number: SI- _____ Ship Date: _____

I am requesting a: _____ Credit _____ Replacement (check one)

Please list those items for which you are requesting a credit or replacement and the reason for the request. For each item, SELECT FROM THE REASON CODES BELOW.

Reason for Claim:

- (A) Received Wrong Item
- (B) Damaged Upon Receipt
- (C) Other _____

Scientific Name	Common Name	Reason Code

Customer Signature: _____